



Trident Technologies and
Consulting – Global, LLC

SOCSOUTH Battlewatch Supervisor

Job Title: SOCSOUTH Battlewatch Supervisor
Work Location: Homestead, FL
Position Classification: Full Time
Security Clearance: TS/SCI clearance

Overview

Trident Technologies and Consulting - Global, LLC (T2C-Global) is an Economically Disadvantaged Woman Owned Small Business (EDWOSB) and Certified Woman Owned Florida Business Enterprise specializing in providing innovative global defense services and solutions.

Responsibilities

The Battlewatch Supervisor has the requisite training and a high degree of relevant and current knowledge and situational awareness of SOF activities as well as other human and geo-political issues affecting SOUTHCOM plans and activities. He/She is responsible for the proper management and supervision of the Battlewatch Team, providing oversight and leadership to all Battlewatch Specialists. The Battlewatch Support team provides support to the SOCSOUTH Joint Operations Division (JOD) 24/7/365 days p/year. The Battlewatch Support Team splits this coverage into +- 12.5-hour shifts p/day. As the Battlewatch Supervisor, you will be required to work a combination of 12.5 hour shifts and regular eight-hour shifts p/week. Additionally, as the Team Supervisor/Manager, you may be required to work an extra shift periodically in order to ensure proper Battlewatch coverage. Due to the ever-changing requirements of operational necessities within the SOCSOUTH AOR, the JOD Battlewatch Supervisor must maintain awareness of JOD/J3 activities and provide leadership, mentorship, training, and knowledge management requirements to all subordinate Battlewatch specialist.

Specific duties include:

Management/Supervisory:

- The Battlewatch Supervisor directly supervises the Battlewatch Support Team.
- Responsible for overall management to achieve customer satisfaction. Must interpret policies, purposes, and goals of the organization for subordinates.
- Responsible for subordinate employees' performance reviews.
- Manages Battlewatch Team operations by directing & coordinating activities consistent with established company goals, objectives, & policies.
- Implements programs to ensure attainment of customer & T2C-Global reporting goals/plan.
- Provides direction & structure for assigned personnel.
- Implements improved processes & management methods to generate higher productivity & workflow optimization.
- Develop/create strategies & policies aligned with Contract, Prime Contractor, & T2C-Global goals.
- Provide mentoring & guidance to subordinates & other employees.
- Follows direction set by T2C-Global President, Executive Vice President, & Senior Managers.

Contract Performance:

- The JOD Battlewatch supervisor is tasked with satisfactory resolution and completion of all assigned work, tasks and objectives, and reporting requirements on a daily basis.
- Provide daily summary of all items received through the Battlewatch during off-duty hours, as well as compilation of any items received throughout holiday periods.



- Provide leadership and scheduling oversight over all Battlewatch Specialists, including providing Battlewatch section shift schedule to the COR, SCPM and T2C-Global Supervisor according to schedule and contract reporting requirements ensuring 100% manning at all times.
- JOD Battlewatch Supervisor shall maintain all relevant training requirements and daily specialized technical support requirements for all Battlewatch Specialists.
- Acts as an assistant to the SCPM for all JOD/J3 activities occurring within a given timeframe, as well as assist in report compilation and completion as required.
- Monitor, assess, and report the status of all SOF and friendly force current operations in the USSOUTHCOM AOR as requested.
- Monitor and sustain communications with and maintain situational awareness of all current and ongoing operations and advise the J33 Chief as required.
- Attend meetings as required to provide operational information/status updates to the J33 staff.
- Communicate and coordinate with the planning cells of the Future Operations Section information regarding the Command and Control (C2) status of current operations.
- Provide support and initial response to crisis and appropriate notification across the spectrum of potential events, (security, disasters, and emergency or military contingencies).
- Ensures full operability of the Battlewatch Sections' role as the central notification and data-source center for both crisis and other significant, non-routine events.

Qualifications

- **Current DoD Active TS/SCI clearance.**
- Five (5) years of SOCSOUTH and or SOUTHCAM AOR experience required.
- Demonstrated Supervisory level experience in leading a military operations center/Battlewatch or equivalent experience.
- Proof of Training completion of a MS WORD, EXCEL, and POWERPOINT class/course required.
- Past military experience is highly desired.
- BA/BS degree preferred, but not required.
- Must be able to proficiently read, write, and speak English and write in proper, formal English grammar and sentence structure, in order to complete the research and written assignments associated with this contract. Must meet at minimum Level 5 – “Advanced Proficient” based on the English Language Proficient Assessment (ELPA) or equivalent testing measure.

Supplemental Information

Special Conditions

- If offered employment, you will be required to submit to a background investigation.
- Employees performing sensitive requirements must be able to pass a drug test as a condition of employment, and submit to random drug testing throughout the contract performance period as per FAR 252.223-7004, Drug Free Workforce. If your position requires drug testing to successfully meet contractual obligations, this will be a condition of employment

Equal Opportunity Employment Statement

T2C-Global is an equal employment opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, national origin, disability status, protected veteran status or any other characteristic protected by law.

T2C-Global POINT OF CONTACT

If interested in applying for the above listed position, please contact us at; recruiter@t2cglobal.com