



SPEAR Customer Service Representative

Job Title: SPEAR Customer Service Representative
Work Location: Virginia Beach, VA
Position Classification: Full Time
Security Clearance: Secret

OVERVIEW

Trident Technologies and Consulting - Global, LLC (T2C) is an Economically Disadvantaged Woman Owned Small Business (EDWOSB) and Certified Woman Owned Florida Business Enterprise specializing in providing innovative global defense services and solutions. T2C is currently seeking motivated and talented individuals who can offer the knowledge, skills, and experience as a SPEAR Customer Service Representative for our Virginia Beach based customer.

RESPONSIBILITIES

The Special Operations Personal Equipment Advance Requirement (SPEAR) Customer Service Representative (Naval Special Warfare) is responsible for warehouse management tasks such as receiving, stowage and receipt processing within the SPEAR warehouse. The SPEAR Customer Service Representative will be responsible for providing the following:

- Process and manage initial load-out and sustainment gear. Breakout SPEAR equipment requests.
- Inputting requisitions into the SSAVIE system.
- Process and manage incoming material, stowage, inventories, and daily reconciliation of material issued in SPEAR 3.0.
- Life-cycle management to include return and disposal of all SPEAR gear issued to Techs and SEALS. Use SSAVIE management program. Coordinate with Special Operations Force Support Activity (SOFSA) for processing of all items marked for disposal.

QUALIFICATIONS

- Possess a valid state driver's license.
- Be able to operate a Personal Computer (PC) with common/standard business software programs. Be proficient in Microsoft Office applications to include Word, Outlook, Excel, and PowerPoint.
- Be able to communicate clearly and effectively with others, both verbally and in writing.
- Enter data into multiple databases accurately.
- License to operate a forklift.
- Minimum five years' warehousing and inventory management experience within the Department of Defense (DoD).
- Current DoD active SECRET clearance.

Supplemental Information

Special Conditions

- If offered employment, you will be required to submit to a background investigation.
- Employees performing sensitive requirements must be able to pass a drug test as a condition of employment, and submit to random drug testing throughout the contract performance period



as per FAR 252.223-7004, Drug Free Workforce. If your position requires drug testing to successfully meet contractual obligations, this will be a condition of employment

Equal Opportunity Employment Statement

T2C is an equal employment opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, national origin, disability status, protected veteran status or any other characteristic protected by law.

T2C POINT OF CONTACT

If interested in applying for the above listed position, please contact us at; recruiter@t2cglobal.com