



Trident Technologies and  
Consulting – Global, LLC

## Junior Network and Computer Systems Administrator (Help Desk Support)

**Job Title:** Junior Network and Computer Systems Administrator  
(Help Desk Support)  
**Work Location:** Hurlburt Field, FL  
**Position Classification:** Full Time  
**Security Clearance:** Current DoD Active SECRET / Ability to receive a TS/SCI clearance

[www.t2cglobal.com](http://www.t2cglobal.com)

### Overview

Trident Technologies and Consulting - Global, LLC (T2C-Global) is a Woman Owned Small Business (WOSB) and Certified Woman Owned Florida Business Enterprise specializing in providing innovative global defense services and solutions.

### Responsibilities

- Support the AOC Weapons System Tier 2/Tier 3 support to the AFSOC/Unit Operations Centers.
- Provide database, server, network, mobile device, radio, and client administration, operations, maintenance, engineering support, client support, network monitoring, software configurations, servers, switches, routers, firewalls and perform daily systems monitoring, patch/software management, as well as tech refreshes and upgrades.
- Support the application of systems analysis techniques and procedures, including consulting with users, to determine hardware, software or system functional specifications.
- Support the design, development, documentation, analysis, creation, testing or modification of computer systems based on and related to user or system design specifications.
- Responsible for resolving IT hardware and software infrastructure issues through the application of systems analysis techniques and procedures to ensure appropriate functions.
- Ensure AFSOC's Patriot Excalibur (PEX) instances are operational and patched for both hardware and software.
- Provide reach-back support from Hurlburt Field, FL for forces at other in-garrison and deployed sites across the world including the operations and maintenance of C2MS II OL services in support of AFSOF units at sites without dedicated C2MS II support.
- Support the 24 hours a day 7 days a week operations of the Mission Systems Support Center (MSSC) and its associated hotline.
- Log, track, and coordinate C2MS II issues raised by AFSOF personnel and units, ensuring issues are resolved in a timely fashion. via phone, remote computer access, and on-site if applicable.
- Define and mature operations and maintenance processes for systems
- Develop and follow documented incident response measures
- Maintain hardware and network infrastructure for fielded systems
- Monitor, diagnose, and resolve complex network, storage and computer system issues
- Collaborate with IT team to develop action plan for improved operations
- Provide solutions to complex problems on the integration of various technologies
- Install, configure, and maintain computer software integrity.
- Implement operating system enhancements that will improve system reliability and performance.



## Qualifications

### Required certifications:

- **Current DoD Active SECRET / Ability to receive a TS/SCI clearance**
- 4 Year Degree in related field or substitute 3+ years of experience in lieu of degree.
- 3+ years of experience in Information Technology.
- Minimum of (1) one year experience as a Systems Administrator.
- Microsoft Certified Solutions Expert (MCSE).
- Experience with DoD Risk Management Framework (RMF).
- Experience with Windows platform.
- US Citizenship required to be considered for this position
- IAT Level I certification; Experience with Windows (2012 and higher); Scripting; PowerShell (Windows); Bash (Linux); Active Directory; MDM preferred.

### Desired certifications:

- Amazon Web Services Certs; AWS SysOps Administrator Associate; MDM Certs (one of any listed: Air Watch Enterprise Mobility Professional; Mobile Iron Administration Certification; IBM Certified Deployment Professional - MaaS360 On-Premise); Systems Admin IT Certification (MCSA or RHCSA)

## Physical Demands

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of the job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing the duties of this job, the employee is required to reach with hands and arms. The employee is frequently required to sit, stand and walk. The employee may be required to move ten pounds and could occasionally lift or move up to twenty-five pounds.

**Disclaimer:** The listed duties are not intended to serve as a comprehensive list of all duties performed by all employees in this classification, only a representative summary of primary duties and responsibilities. Incumbent(s) may not be required to perform all duties listed and may be required to perform additional position specific duties.

## Special Conditions

- If offered employment, you will be required to submit to a background investigation.
- Employees performing sensitive requirements must be able to pass a drug test as a condition of employment and submit to random drug testing throughout the contract performance period as per FAR 252.223-7004, Drug Free Workforce. If your position requires drug testing to successfully meet contractual obligations, this will be a condition of employment

## Equal Opportunity Employment Statement

T2C-Global is a Veteran friendly employer and provides equal employment opportunity (EEO) to all employees and applicants without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, age, disability status, genetic information, marital status, ancestry, protected veteran status, or any other characteristic protected by applicable federal, state, and local laws. Equal Opportunity for VEVRAA Protected Veterans. T2C-Global will not discriminate against employees and job applicants who inquire about, discuss or disclose compensation information.



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**T2C-Global POINT OF CONTACT**

If interested in applying for the above listed position, please contact us at; [recruiter@t2cglobal.com](mailto:recruiter@t2cglobal.com)