



## **Gear Issue Customer Service Representative**

**Job Title:** Gear Issue Customer Service Representative  
**Work Location:** Virginia Beach, VA  
**Position Classification:** Full Time  
**Security Clearance:** Secret

### **OVERVIEW**

Trident Technologies and Consulting - Global, LLC (T2C) is an Economically Disadvantaged Woman Owned Small Business (EDWOSB) and Certified Woman Owned Florida Business Enterprise specializing in providing innovative global defense services and solutions. T2C is currently seeking motivated and talented individuals who can offer the knowledge, skills, and experience as a Gear Issue Customer Service Representative for our Virginia Beach based customer.

### **RESPONSIBILITIES**

The Gear Issue Customer Service Representative (Naval Special Warfare) is responsible for warehouse management tasks such as receiving, stowage, and receipt processing. The Gear Issue Customer Service Representative will be responsible for providing the following:

- Maintain inventory control, sustainment replenishment and issue of NSW personal and operational gear. Breakout operational consumables and process general service requests. Issue initial load-out and sustainment of personal and operational gear. Validate all received material quantities, stock/part numbers, unit of issue, and inspect all items to ensure acceptance in accordance with policy.
- Process, manage, and transport (via forklift) incoming material, stowage, inventory, and daily reconciliation of material issued in SWALIS and R-Supply. Conduct research of incoming material as required. Process and manage return and disposal of gear.
- Assemble deployment training-specific gear issue load-out per listings specific to geographical regions and expertise. Retrieve sizing requirements for specific personnel.

### **QUALIFICATIONS**

- Possess a valid state driver's license.
- Be able to operate a Personal Computer (PC) with common/standard business software programs. Be proficient in Microsoft Office applications to include Word, Outlook, Excel, and PowerPoint.
- Be able to communicate clearly and effectively with others, both verbally and in writing.
- Enter data into multiple databases accurately.
- License to operate a forklift.
- Minimum five years' warehousing and inventory management experience within the Department of Defense (DoD).
- Current DoD active SECRET clearance.

### **Supplemental Information**

#### **Special Conditions**

- If offered employment, you will be required to submit to a background investigation.



Trident Technologies and  
Consulting – Global, LLC

- Employees performing sensitive requirements must be able to pass a drug test as a condition of employment, and submit to random drug testing throughout the contract performance period as per FAR 252.223-7004, Drug Free Workforce. If your position requires drug testing to successfully meet contractual obligations, this will be a condition of employment

### **Equal Opportunity Employment Statement**

T2C is an equal employment opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, national origin, disability status, protected veteran status or any other characteristic protected by law.

### **T2C POINT OF CONTACT**

If interested in applying for the above listed position, please contact us at; [recruiter@t2cglobal.com](mailto:recruiter@t2cglobal.com)